



BILLING POLICY

The following is an explanation of our billing procedure:

Dr Joy's Rates:

- **INITIAL ADULT VISITS** require 90 minutes and the fee is \$395.
- **FOLLOW-UP ADULT VISITS** require 60 minutes and are \$195.
- **INITIAL PEDIATRIC VISITS** require 90 minutes and the fee is \$275.
- **FOLLOW-UP PEDIATRIC VISITS** require 60 minutes and are \$150.
- **INITIAL PET VISITS** require an hour and the fee is \$200.
- **FOLLOW-UP PET VISITS** require an hour and are \$100-150, depending on complexity.

Kaari Winland, MS, RN, APNP, BEP, Rates:

- **INITIAL ADULT VISITS** require 90 minutes and the fee is \$275.
- **FOLLOW-UP ADULT VISITS** require 60 minutes and are \$175.

PLEASE NOTE: ALL REMEDIES, SUPPLEMENTS, and LAB TESTING ARE AT ADDITIONAL COST. Dr. Joy and Kaari do "Spot" Testing for acute needs that arise. These range from \$45 to \$100 depending upon complexity and time needed. Generally symptoms are relayed via email or phone call to the office staff, then Dr. Joy or Kaari will review and test, and the plan is relayed back via staff. If you need to discuss anything with Dr. Joy or Kaari, the fee is toward the higher end of the range.

SHOULD YOU CHOOSE NOT TO PURCHASE THE RECOMMENDED REMEDIES OR PURCHASE ELSEWHERE the Initial Office visit fee for adults is \$450 and Follow-Up visits are \$250; for pediatrics it is \$325 for initial and \$200 for the follow-up. This is because in establishing our fees, we take in to consideration what the overall cost will be, including supplements, so essentially the rate with supplements is discounted.

Patients may receive one free brief PHONE or email CONSULTATION per office visit for questions that may arise following an appointment. Beyond that, all (scheduled and unscheduled) phone or email correspondence will be charged on a time basis (\$30/15 minutes). This charge is necessary due to the large number of phone calls and emails received.

Because naturopathic medicine is not licensed by the state of Pennsylvania (yet), services are not covered by insurance.

Payment is due at the time services are rendered. All major credit cards are accepted. We can accept PayPal and Venmo payments as well.

If you must cancel an appointment, the cancellation must be made up to 24 business hours in advance to avoid incurring a \$50 cancellation fee. Since we are closed on Fridays, Monday appointments must be cancelled by the Thursday before to avoid the cancellation fee.

We retain your credit card information to secure your appointment time. In the case of a **Late Cancellation**, your card will be charged \$50. In the case of a **“No Show”** (meaning you have not called to cancel a scheduled appointment) your card will be charged for **the full price of the visit**. Your card will be charged for **the visit fee after the appointment is completed**, along with your approved total for any supplements. In the event that there is a delay in confirmation of what supplements are needed, the balance would then be charged upon your approval of the dollar amounts for the supplements.

All sales are final.

I have read and understand the Billing Policy as described above:

Name

Date

www.drjoysturgill.com

info@drjoysturgill.com

412-921-8329